



ReliaTrack Navigation Overview

ReliaTrack

September 15th, 2023

New users will receive an email inviting them to the tool

External users should login via <https://app.fourkites.com/>

Assistance or Questions for user setup, groups, or subgroup setup

ReliaTrack@atkore.com

When does an order start to show up on ReliaTrack?

Once a shipment is routed to the warehouse it will show up on the ReliaTrack platform

When does an order stop showing information on ReliaTrack?

For a load that does not have tracking information from the carrier it will stay on ReliaTrack for 45 days. Otherwise (most common) loads that delivered show for 12 months.

What kind of orders are shown on ReliaTrack?

All orders, including from our electrical manufacturing locations are on ReliaTrack.

What do I do if I cannot see an order?

Email ReliaTrack@atkore.com. Sometimes when the carriers are not compatible the orders do not show up. Fortunately, over 97% of Atkore's carriers are ReliaTrack-compatible.

How do I sign up?

Fill in the form here <https://forms.office.com/r/5LCBibRyBF> and one of our team members will sign you up. Please allow 2-3 business days.

What do I do if my account is locked out?

Email ReliaTrack@atkore.com

Welcome Page



Atkore VISIBILITY

Dashboard Shipments Insights Tools Admin

All Filters Saved Filters

1 filters applied Clear All

Applied Filters: ETA Status = On Time

4226 results found Export

View by Appointment Time (AM) Sort by Date Created

Order	Pickup Location	Status	Latest Event	Latest Location	Transit Time	Delivery Location
6351976 Order 1851128 FourKites ETA Sep 19, 12:00 MDT Load Status Label Created Carrier UPS UPSN	ATKORE RDC	ON-TIME by 1m	Label Created	--	2 Days	COLUMBIA ELECTRIC SUPPLY
6337850 Order 1854545 FourKites ETA Sep 18, 11:00 EDT Load Status In Transit to Delivery Carrier UPS UPSN	ATKORE INTERNATIONAL C/O HOBART	ON-TIME	Departed Terminal	Indianapolis, IN	3 Days	PUBLIX SUPERMARKETS INC
6312467 Order 1845396 FourKites ETA Sep 19, 12:00 CDT Load Status At Terminal Carrier UPS UPSN	ATKORE INTERNATIONAL C/O HOBART	ON-TIME by 1m	Label Created	Hodgkins, IL	3 Days	SOUTHWESTERN ELECTRICAL SALES INC
80718-211 Order 1846264 + 2 more FourKites ETA Sep 17, 00:18 MDT Load Status Tracking Carrier Titanium Tru	Allied Tube & Conduit Corporation	ON-TIME by 1d 23h 42m	Next Stop (1 of 4) Allied Tube & Conduit	--	--	CED GUNNISON

Showing 20 out of 4226 loads

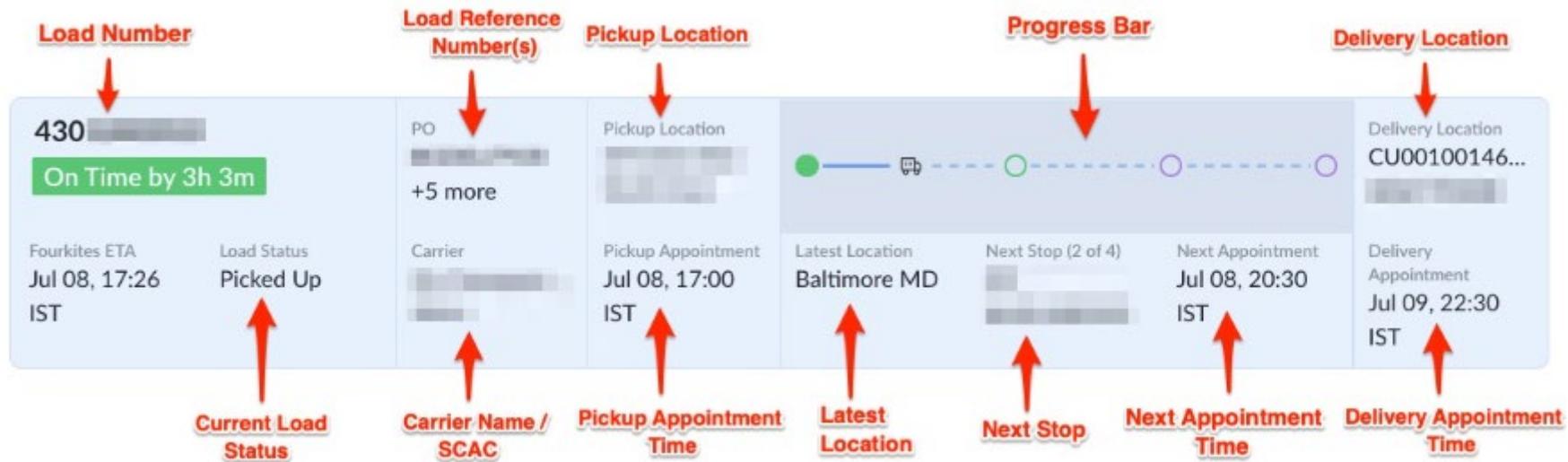
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After login, users will be greeted with the **Shipments** screen within ReliaTrack. All loads from the RSC's are automatically populated and updated real-time from JD Edwards



Shipment Card

Each shipment is identified by an individual shipment card as seen below. The shipment card details basic information about the load, including the load number, the first and final stop names, shipper name and/or carrier name, current load status, ETA and the load progress bar.



Share Shipment Status

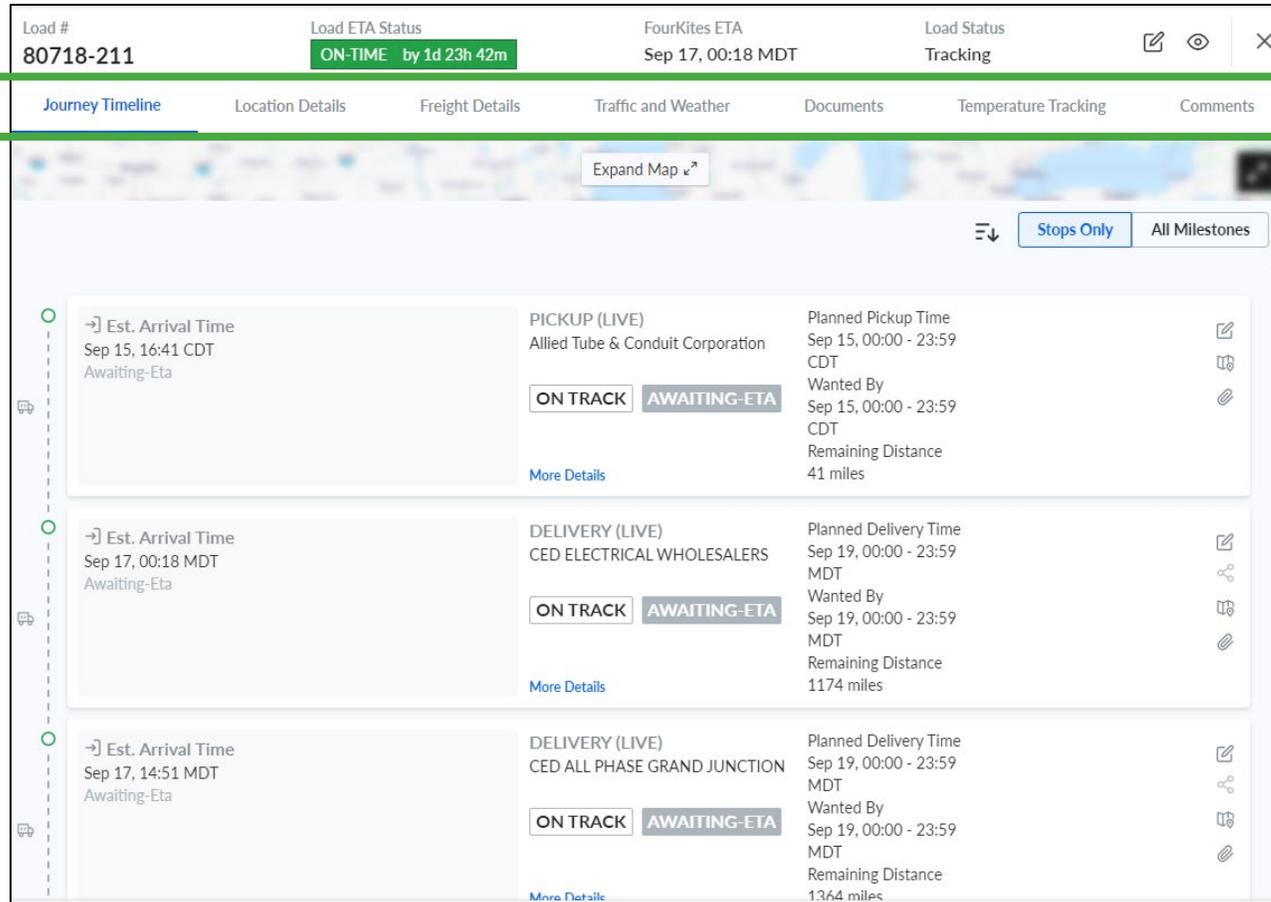


The Share Shipment Status option takes you to a new window, that has all details of the shipment, all in one page. This URL can be shared with between internal and external users without direct access to securely communicate individual shipment information.

80716-211 ON-TIME by 23h 35m FourKites ETA Sep 17, 00:24 CDT Load Status Tracking	Order 1843313 + 5 more Carrier Titanium Trucking Se... TITA	Pickup Location Allied Tube & Conduit Corporation Scheduled Pickup --	 Latest Location PRESTON HEIGHTS, I L Next Stop (1 of 7) Allied Tube & Conduit Corporation Next Appointment --	Delivery Location CRAWFORD ELECTRI C SUPPLY - KATY Scheduled Delivery --	
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The screenshot shows the FourKites tracking interface. It features a sidebar with navigation options like 'HOME', 'TRACKING', 'TOOLS', and 'ADMIN'. The main area displays a list of shipments, each with a unique ID (e.g., L-74336320), status (e.g., 'EARLY'), and a progress bar. A green arrow points from the share icon in the top-right corner of the shipment card to the corresponding shipment entry in the dashboard list.

Shipment Card



Load # 80718-211

Load ETA Status **ON-TIME** by 1d 23h 42m

FourKites ETA Sep 17, 00:18 MDT

Load Status Tracking

Journey Timeline | Location Details | Freight Details | Traffic and Weather | Documents | Temperature Tracking | Comments

Expand Map ↗

Stops Only | All Milestones

Stop	Event	Company	Planned Time	Actual Time	Remaining Distance
1	PICKUP (LIVE)	Allied Tube & Conduit Corporation	Sep 15, 00:00 - 23:59 CDT	Sep 15, 16:41 CDT	41 miles
2	DELIVERY (LIVE)	CED ELECTRICAL WHOLESALERS	Sep 19, 00:00 - 23:59 MDT	Sep 17, 00:18 MDT	1174 miles
3	DELIVERY (LIVE)	CED ALL PHASE GRAND JUNCTION	Sep 19, 00:00 - 23:59 MDT	Sep 17, 14:51 MDT	1364 miles

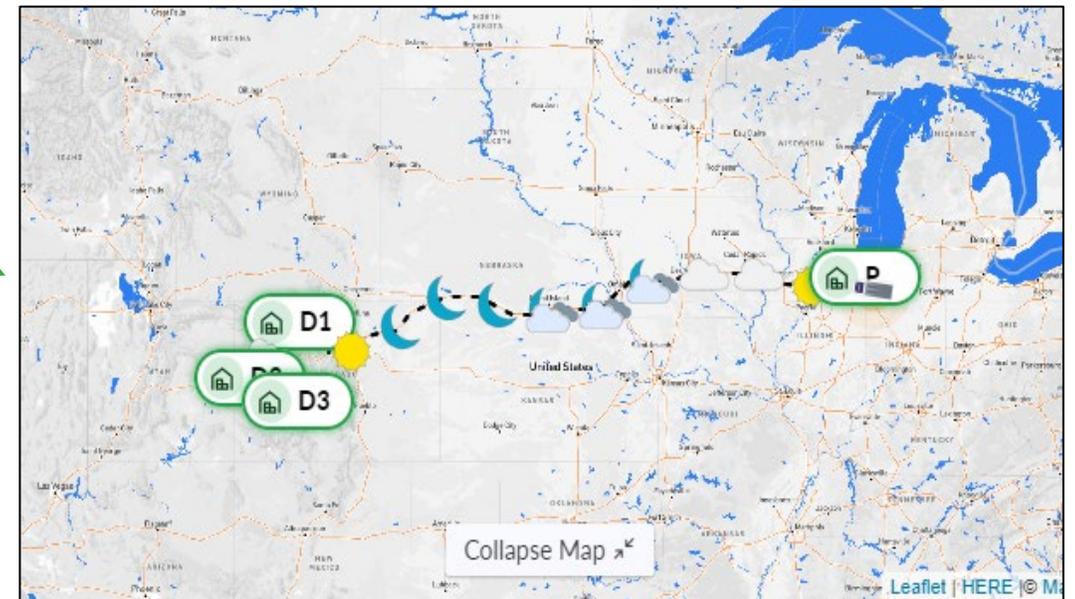
Under the shipment information, there are seven separate tabs focusing on;

- **Journey Time:** Individual stop detail and information on that particular shipment
- **Location Details:** Audit trail of a drivers progress on a particular shipment
- **Freight Details:** Basic and Tracking information, Tags, and Reference Numbers assigned to that shipment
- **Traffic and Weather:** Details about weather or traffic the driver will encounter during their journey
- **Documents:** Shows any attachments, such as Bill of Lading or Weight and Research pictures, assigned to that shipment
- **Temperature Tracking:** Currently not used for Atkore shipments
- **Comments:** Allows a user to leave comments about a particular shipment which all users to the platform can view

Shipment Card

Within the Journey Timeline, users can select **Expand Map** to view real-time tracking information of the drivers current location and overall progress. Breadcrumbs are used to show a drivers history.

Stop	Activity	Customer	Planned Time	Wanted By	Remaining Distance	Status
1	PICKUP (LIVE)	Allied Tube & Conduit Corporation	Sep 15, 00:00 - 23:59 CDT	Sep 15, 00:00 - 23:59 CDT	41 miles	ON TRACK AWAITING-ETA
2	DELIVERY (LIVE)	CED ELECTRICAL WHOLESALERS	Sep 19, 00:00 - 23:59 MDT	Sep 19, 00:00 - 23:59 MDT	1174 miles	ON TRACK AWAITING-ETA
3	DELIVERY (LIVE)	CED ALL PHASE GRAND JUNCTION	Sep 19, 00:00 - 23:59 MDT	Sep 19, 00:00 - 23:59 MDT	1364 miles	ON TRACK AWAITING-ETA



Shipment Card

Additionally, in the Journey Timeline, the individual stop information is shown in delivery sequence order and allows users to see items on each particular stop through **More Details**

Load # 80718-211

Load ETA Status: ON-TIME by 1d 23h 42m

FourKites ETA: Sep 17, 00:18 MDT

Load Status: Tracking

Journey Timeline | Location Details | Freight Details | Traffic and Weather | Documents | Temperature Tracking | Comments

Expand Map ↗

Stops Only | All Milestones

Stop 1: PICKUP (LIVE) Allied Tube & Conduit Corporation. Planned Pickup Time: Sep 15, 00:00 - 23:59 CDT. Remaining Distance: 41 miles.

Stop 2: DELIVERY (LIVE) CED ELECTRICAL WHOLESALERS. Planned Delivery Time: Sep 19, 00:00 - 23:59 MDT. Remaining Distance: 1174 miles.

Stop 3: DELIVERY (LIVE) CED ALL PHASE GRAND JUNCTION. Planned Delivery Time: Sep 19, 00:00 - 23:59 MDT. Remaining Distance: 1364 miles.

More Details

PALLET DETAILS

Order Number	Shipper Part #	Customer Part #	Quantity	Weight (lb)
1846264	101584	1-1/2 EMT	400 FT	464
1846264	101592	2 EMT	20 FT	29.6
1846264	267401	PS 146 1/4 X 10' EG	500 FT	60.5
1846264	8104	PVC SCH40 1 x 10 UL BE	3600 FT	1173.96
1846264	9308	PVC SCH80 2 x 10 UL BE	200 FT	200.72

Done



Filtering for Specific Shipments



The Filters can be found on the left pane of the tracking page as shown.

Users can filter through shipments based on multiple criteria's within the pane such as;

- ETA Status
- Mode of Transportation Rail, Air, and Ocean
- Shipment Activity
- Carrier Names
- Origin/Destination Locations
- Load Attributes
- Load Status
- Exception Filters

These are "one touch" filters, in the sense that, the load list refreshes dynamically with the filters applied as they are selected.

The screenshot shows the Atkore Visibility tracking interface. On the left, a filter pane is highlighted with a green border. It includes sections for 'GENERAL', 'ETA Status', 'Shipment Activity', 'Shipment Modes', and 'Carrier'. Under 'ETA Status', the 'On Time' option is selected. The main area shows a list of shipments with columns for 'FourKites ETA', 'Load Status', 'Carrier', and 'Sched'. The first shipment is '80718-211' with an 'ON-TIME by 1d 23h 42m' status. Other shipments include '80716-211', '80719-211', and '80714-211', all marked as 'ON-TIME'. A 'Showing 20 out of 4' indicator is visible at the bottom right of the shipment list.

Searching for Loads and Shipments



The screenshot displays the Atkore Visibility dashboard. At the top right, a search bar is highlighted with a green box. Below it, the dashboard shows a list of shipments with columns for Order, Pickup Location, Status, Latest Event, Latest Location, Transit Time, and Delivery Location. The first shipment (6351976) is highlighted in green and labeled 'ON-TIME by 1m'. The second shipment (6337850) is labeled 'ON-TIME'. The third shipment (6312467) is labeled 'ON-TIME by 1m'. The fourth shipment (80718-211) is labeled 'ON-TIME by 1d 23h 42m'. A tooltip below the fourth shipment reads 'Showing 20 out of 4226 loads'. The left sidebar contains filters for ETA Status, Shipment Activity, Shipment Modes, and Carrier.

Order	Pickup Location	Status	Latest Event	Latest Location	Transit Time	Delivery Location
1851128	ATKORE RDC	PICKED UP	Label Created	--	2 Days	COLUMBIA ELECTRIC SUPPLY
1854545	ATKORE INTERNATIONAL C/O HOBART	PICKED UP	Departed Terminal	Indianapolis, IN	3 Days	PUBLIX SUPERMARKETS INC
1845396	ATKORE INTERNATIONAL C/O HOBART	PICKED UP	Label Created	Hodgkins, IL	3 Days	SOUTHWESTERN ELECTRICAL SALES INC
1846264	Allied Tube & Conduit Corporation	PICKED UP	--	RANGE LINE, IN	--	CED GUNNISON

Users can find orders in the platform using Atkore load numbers, shipment numbers, order numbers, customer purchase orders, bill of lading numbers, and tender numbers. The search bar for this feature is located at the top right corner of the shipments screen



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